

VRS is the best thing ever happened to me, people no longer hang up phone calls on me. I work in Public Affairs and Communications dept for US Cellular and I make phone calls all the times. Then I heard about the cuts and the changes occuring. All I want to see the top quality services being given and none of them being closed down. VRS is nothing compared to TRS. TRS is ok, and thank god it is 24/7. VRS is really the tops. For all I know or care to say that VRS shall continue. Im not sure where FCC is going, with this 2nd drastic cut. Thank you.